



Hewlett Packard Enterprise

February 10, 2025

Payment transition important notice

Beginning April 1, 2025, HPE benefits will be administered by Alight Solutions, including your monthly premium processing. See below for the billing and coverage dates for COBRA participants, retirees, and team members on leave of absence.

Note: This change will **not impact** your current benefit coverage or the way you access benefits. The phone number and web address you use today will remain the same.

	bswift	Alight Solutions		
COBRA and retirees	Last bill sent in mid-February	Coverage in effect through March 31	First bill sent in mid-April*	Coverage in effect for April and May
Leave of absence	Last bill sent in mid-February	Coverage in effect through March 31	First bill sent in mid-April*	Coverage in effect for April
Payments	Do not prepay bswift for coverage beyond March 31, 2025. If you do make advance payments, they will be refunded to you.		When you receive your bill from Alight Solutions in April, you can remit payment via U.S. mail, by phone, or online at digital.alight.com/hpe . See the billing notice for details.	

*Payment will be due in May. See your billing statement for the exact due date.

Automatic payment from bank account

If your health plan premiums are currently set up using bill pay through your financial institution, **please remember to stop automatic payments from your bank account to bswift immediately after paying for March coverage. You will be able to set up automatic payment with Alight Solutions after you receive your first bill in April.**

Direct debit

To end the direct debit, you don't need to take any action. It will be automatically terminated and the last debit to bswift will occur in March. You will be able to set up direct debit with Alight Solutions after you receive your first bill in April.

Have questions?

Call the HPE Benefits Center, 1-844-537-5304. 8 a.m.–8 p.m. CT, Monday–Friday.

Sincerely,

Hewlett Packard Enterprise Benefits Center

This document provides a summary of certain benefit programs being offered by HPE to its employees. In the event of any inconsistency between the information in this document and the terms of the benefit plans or programs, the terms of the plans or programs will control. Keep in mind that HPE reserves the right to make future changes to benefit programs, which may change eligibility or other provisions described in this document.