

Resources



HP provides the following resources to help you choose and make the most of your benefits.

Resource	Online	Call
HP Benefits Center Enroll in or change your HP coverage, get contact information, review general benefits information, change your password, and pay your bill	HPBenefitsCenter.com Select the blue “Need Help?” button at the lower-right side anywhere on HPBenefitsCenter.com to ask questions	1-800-890-3100 Monday through Friday between 6 a.m. and 6 p.m. Pacific Time Note: The HP Benefits Center will be closed on Thanksgiving Day, the day after Thanksgiving, Christmas Day, the day after New Year’s Day, and Martin Luther King Jr. Day
The HP Inc. U.S. Retiree Benefits Summary Plan Description Review the terms and conditions for participating in HP’s benefit plans	On HPBenefitsCenter.com , go to Health & Insurance > Forms and Plan Information and open the “Plan Documents” section	n/a

Resource	Online	Call
Plan member services departments—non-Medicare-eligible		
Included Health (for non-Medicare-eligible retirees and family members) Concierge services to help you find network providers, see your year-to-date healthcare spend, details of your health coverage, get a second opinion and support with reviewing medical bills	includedhealth.com/hp Download the Included Health app (available on the Apple App Store and Google Play Store)	1-855-633-9251 Available 24 hours a day, seven days a week
Aetna	aetna.com	1-800-545-5810 Representatives are available Monday through Friday between 5 a.m. and 3 p.m. Pacific Time
Anthem BCBS	anthem.com/ca	1-800-364-3301 Representatives are available Monday through Friday between 7 a.m. and 7 p.m. Pacific Time
CVS Caremark To explore prescription coverage and costs for Aetna and Anthem BCBS for 2026, select the HP medical plan link that interests you. On the CVS Caremark site, to see how the drug is covered, enter your drug name, the dosage, and the name of your pharmacy. Please note: For Kaiser plans or the Anthem Basic Comprehensive Medical Plan (CMP), please contact your carrier directly.	<ul style="list-style-type: none"> • Consumer Driven Health Plan with Health Reimbursement Account (CDHP w/HRA) • Exclusive Provider Organization (EPO) • High Deductible Health Plan (HDHP) • Premium Preferred Provider Organization (PPO) • Premium and Standard Comprehensive Medical Plan (CMP) • Value Preferred Provider Organization (PPO) 	1-844-740-0599 Representatives are available 24 hours a day, seven days a week
ComPsych Access mental health and substance use services, also known as behavioral health services (for all medical plans except for Kaiser plans and the Anthem Basic CMP)	guidanceresources.com Select “Register” and use the Organization Web ID: HP Please note: For Kaiser plans and the Anthem Basic CMP, please contact your carrier directly	1-844-819-4773 Available 24 hours a day, seven days a week

Resource	Online	Call
Kaiser HMO plans	<ul style="list-style-type: none"> • Kaiser HMO (Colorado) • Kaiser (Hawaii) • Kaiser HMO (Georgia) • Kaiser HMO (Mid-Atlantic) • Kaiser HMO (Northern CA) • Kaiser HMO (Northwest) • Kaiser HMO (Southern CA) 	See your medical plan ID card for contact information
Plan member services departments—Medicare-eligible		
Alight Retiree Health Solutions	retiree.alight.com/hp	1-800-975-0355 (TTY 711) Monday through Friday between 6 a.m. and 6 p.m. Pacific Time
Medicare and Social Security		
Medicare More information about Medicare Parts A, B, and D, including enrollment	medicare.gov	1-800-MEDICARE (1-800-633-4227) Available 24 hours a day, seven days a week (TTY 1-877-486-2048)
Social Security Administration	ssa.gov	1-800-772-1213 Automated system available 24 hours a day, seven days a week; agents available Monday through Friday between 8 a.m. and 5:30 p.m. (local time) (TTY: 1-800-325-0778)
Dental resources (COBRA or retiree coverage, depending on eligibility)		
MetLife	mybenefits.metlife.com/hp	1-888-878-6388 Representatives are available Monday through Friday between 5 a.m. and 8 p.m. Pacific Time
Aetna	aetna.com	1-800-545-5810 Representatives are available Monday through Friday between 5 a.m. and 3 p.m. Pacific Time

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Vision resources (COBRA or retiree coverage, depending on eligibility)		
EyeMed Vision Care	eyemed.com	1-866-504-9021 Representatives are available Monday through Friday between 4 a.m. and 11 p.m. Pacific Time
Legal insurance		
ARAG	araglegalcenter.com (access code: 15641hpr)	1-800-762-3217 Representatives are available Monday through Friday between 5 a.m. and 5 p.m. Pacific Time
Voluntary benefits (auto and home insurance)		
Farmers Insurance Group	farmersinsurancechoice.com/hpinc	1-866-586-6048 Representatives are available Monday through Friday between 5 a.m. and 7 p.m. Pacific Time; Saturday 6 a.m. – 2:30 p.m. Pacific Time
Liberty Mutual	libertymutual.com/hp	1-800-216-5426 Representatives are available Monday through Friday between 5 a.m. and 7 p.m. Pacific Time; Saturday and Sunday 5 a.m. – 2:30 p.m. Pacific Time
Retiree news, events, networking, and more		
Retiree Gold Badge	hpcontinuum.com/gold-badge (click on “Benefits” and then select “Retiree Gold Badge”)	n/a
Retiree Purchase Program	hpcontinuum.com/purchase-program (click on “Discounts” and then select “Retiree Purchase Program”)	n/a
HP Retiree Club Opportunities for HP, Agilent, and Keysight retirees to connect. The club plans events and publishes articles on a regular basis.	hpcontinuum.com/retiree-club (click on “Stay Connected” and then select “Retiree Clubs”)	n/a

Resource	Online	Call
General HP resources		
HP-branded merchandise	hpstore.com	n/a
Retiree discounts For first-time users, pick your location and sign up using your email address and password of your choice. After signing up, you can directly access the site using your email and password.	hp.savings.beneplace.com If you need assistance, select the "Contact Us" button at the bottom of your screen or send an email to: hpdiscounts@beneplace.com .	n/a
Hewlett-Packard Alumni Association (HPAA) Independent organization operated by former employees who volunteer their time (not endorsed or supported by HP)	hpalumni.org	n/a
HP retirement benefits HP 401(k) Plan, HP Retirement Plan, HP Deferred Profit-Sharing Plan (DPSP), HP Cash Account Pension Plan (CAPP), and EDS Retirement Plan		
HP Retirement Service Center at Fidelity	netbenefits.com	1-800-457-4015 Monday through Friday (except most New York Stock Exchange holidays) between 5:30 a.m. and 9 p.m. Pacific Time (TTY for hearing- or speech-impaired: 711)
HP Retirement Medical Savings Account (RMSA)		
HP Benefits Center For questions and assistance	HPBenefitsCenter.com Select the blue "Need Help?" button at the lower-right side anywhere on HPBenefitsCenter.com to ask questions.	1-800-890-3100 Monday through Friday between 6 a.m. and 6 p.m. Pacific Time
Your Spending Account For online claims and account details	Your Spending Account website via the Reimbursement Accounts tab on HPBenefitsCenter.com	1-800-890-3100 Monday through Friday between 6 a.m. and 6 p.m. Pacific Time
Credit Union		
First Tech Federal Credit Union	firsttechfed.com	1-855-855-8805 Representatives are available Monday through Friday between 6 a.m. and 6:30 p.m. Pacific Time